1. **Facilitator’s professional background (MD, RN, QI, etc.)**  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. **Does your staff specialize in a specific patient population (ex: underserved individuals, maternal child health, cardiology, etc.?) If so, please indicate** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. **Which modules from this program did you use?**

*Check all that apply*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Health Literacy | Cultural Humility | Social Determinants of Health | Motivational Interviewing | Evidence-Based Practice |
| * Module 1
 | * Module 1
 | * Module 1
 | * Module 1
 | * Module 1
 |
| * Module 2
 | * Module 2
 | * Module 2
 | * Module 2
 | * Module 2
 |
| * Module 3
 | * Module 3
 | * Module 3
 | * Module 3
 | * Module 3
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| * Module 4
 | * Module 4
 | * Module 4
 | * Module 4
 | * Module 4
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| * Module 5
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| * Module 6
 | * Module 6
 |  | * Module 6
 | * Module 6
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| * Module 7
 |  |  | * Module 7
 | * Module 7
 |
|  |  |  | * Module 8
 | * Module 8
 |
|  |  |  |  | * Module 9
* Module 10
 |
|  |  |  |  | * Module 11
 |
|  |  |  |  | * Module 12
 |

1. **How frequently did you implement these modules?**
2. More than once per week
3. Weekly
4. Monthly
5. Less than once per month
6. Other, please indicate: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
7. **I have HEARD of the following NLM online health resources**

|  |  |  |
| --- | --- | --- |
| MedlinePlus | * Yes
 | * No
 |
| PubMed | * Yes
 | * No
 |
| PubMed Clinical Queries | * Yes
 | * No
 |
| PubMed Topic Specific Queries | * Yes
 | * No
 |
| DailyMed | * Yes
 | * No
 |

1. **I have USED the following NLM online health resources**

|  |  |  |
| --- | --- | --- |
| MedlinePlus | * Yes
 | * No
 |
| PubMed | * Yes
 | * No
 |
| PubMed Clinical Queries | * Yes
 | * No
 |
| PubMed Topic Specific Queries | * Yes
 | * No
 |
| DailyMed | * Yes
 | * No
 |

1. **Before facilitating Clinical Conversations, which NLM online health resources had you HEARD of?**

|  |  |  |
| --- | --- | --- |
| MedlinePlus | * Yes
 | * No
 |
| PubMed | * Yes
 | * No
 |
| PubMed Clinical Queries | * Yes
 | * No
 |
| PubMed Topic Specific Queries | * Yes
 | * No
 |
| DailyMed | * Yes
 | * No
 |

1. **Before facilitating Clinical Conversations, which NLM online health resources had you USED?**

|  |  |  |
| --- | --- | --- |
| MedlinePlus | * Yes
 | * No
 |
| PubMed | * Yes
 | * No
 |
| PubMed Clinical Queries | * Yes
 | * No
 |
| PubMed Topic Specific Queries | * Yes
 | * No
 |
| DailyMed | * Yes
 | * No
 |

1. **Please rate, on average, your assessment of your staff’s current expertise in locating and using high-quality clinical information resources.**

*Please select a number 1-10, where 1 is complete novice and 10 is complete expert.*

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Novice | **Competent** | **Expert** |

1. **Please rate, on average, your staff’s current expertise in applying the concepts related to health literacy and patient centered care presented in Clinical Conversations (ex: cultural humility, shared decision-making, universal precaution and other skills included in Clinical Conversations).**

*Please select a number 1-10, where 1 is complete novice and 10 is complete expert.*

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Novice | **Competent** | **Expert** |

1. **Please rate, on average, your assessment of your staff’s expertise in locating and using high-quality clinical information resources BEFORE you completed the Clinical Conversations training.**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Novice | **Competent** | **Expert** |
|  |  |  |

1. **Please rate, on average, your assessment of your staff’s expertise in applying the concepts related to health literacy and patient centered care presented in Clinical Conversations (ex: cultural humility, shared decision-making, universal precaution and other skills included in Clinical Conversations) BEFORE you completed the Clinical Conversations training.**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Novice | **Competent** | **Expert** |

1. **Please choose the most appropriate response for the following statements:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Strongly Disagree | Disagree | Agree | Strongly Agree |
| I plan to tell others about this program | 1 | 2 | 3 | 4 |
| I am likely to use modules from this program for future training | 1 | 2 | 3 | 4 |
| Overall, I found it valuable to implement this program | 1 | 2 | 3 | 4 |

1. **What part of this program was MOST helpful?**
2. **How could this program be improved?**